code42

What Does it Take to *Manage Incydr*?
Customers tell all about their admin experience

It's time to stop *data loss from insiders* — but at what cost?

Insider data leaks have become a major concern for enterprises. Incydr provides the visibility and controls needed for effective data protection.

The question is, what does tackling this problem look like for already-stretched security teams?

98%
of cybersecurity and business professionals are concerned about Insider Risk events.[1]

The Incydr Admin Experience
We surveyed our customers to share their perspectives on what it's like to deploy and manage Incydr.

Simple deployment — measured in weeks

96%
said integration & deployment of Incydr was OUTSTANDING.[2]

78%
completed deployment in LESS THAN 3 MONTHS.[3]

THE TAKEAWAY: Code42 experts do the heavy lifting for you, requiring just 20 focused hours over a short 5-day period.

Eye-opening visibility from day 1

Visibility is Incydr customers' **TOP-RATED BENEFIT.**[4]

"Tracking where our documents go **IS AN EYE OPENER.**"[5]

THE TAKEAWAY: Customers report fast time to value since no file inventory or policies need to be completed before detection begins.

Manage in a few hours a week — no dedicated headcount

42%
of customers dedicate ≤ 0.5 FTE to managing Incydr.[6]

94%
of customers spend ≤ 9 hours/month managing Incydr.

1/2
of customers spend ≤ 4 hours/week responding to Incydr alerts.

THE TAKEAWAY: Customers say Incydr requires **LESS TIME THAN THEIR PREVIOUS DATA PROTECTION SOLUTION**

Dashboards built for insight and action

"Information is presented in the dashboard in a very clear way, making things **SUPER EASY TO UNDERSTAND.**"[7]

"With [Incydr] I can **SIFT THROUGH LARGE AMOUNTS OF DATA BOTH QUICKLY AND ACCURATELY.**"[8]

THE TAKEAWAY: Security teams won't be overwhelmed. Incydr's dashboards clearly visualize threats.

Trusted support to guide your success

100%
of customers said Code42's **SERVICE AND SUPPORT** is outstanding.[9]

100%
of customers said **RESPONSIVENESS TO PRODUCT QUESTIONS** is outstanding.[10]

100%
of customers said Code42's **UNDERSTANDING OF THEIR BUSINESS NEEDS** is outstanding.[11]

THE TAKEAWAY: You can count on your support and account team to help you get maximum value out of your implementation.

Measurable reduction in risk to data

"Once the behaviors are found, it's a **GREAT TOOL TO EDUCATE THOSE INVOLVED** of the issue/risk and help them to not repeat it — thereby reducing risk for the organization."[12]
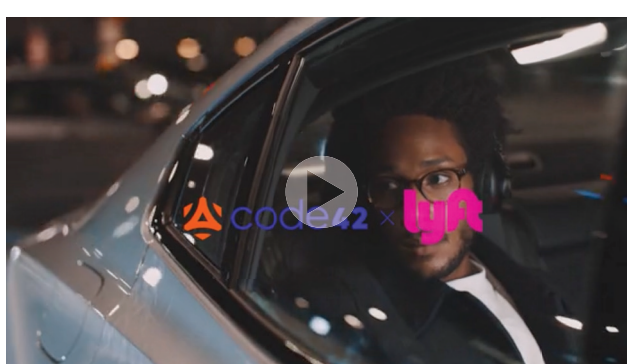
"[Incydr] has really **REVOLUTIONIZED AND CHANGED OUR CULTURE AS A SECURITY TEAM IN OUR ORGANIZATION.**"[13]

THE TAKEAWAY: Incydr enables security teams to foster a security-aware culture that drives behavior change and risk reduction.

A Deeper Look: Lyft "takes the blinders off" with *rapid deployment of Incydr.*

What does the full Incydr deployment and management experience look (and feel) like? Hear how Lyft rolled out Incydr and leveraged built-in integrations to quickly turn Insider Risk Management from a full-time job to just an hour a day.
www.code42.com/case-studies/lyft

code42

1 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
2 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
3 Code42 customer survey, 2023.
4 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk StoppingData Loss and Why Incydr Works," 2022.
5 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
6 Customer in professional services industry, 2022.
7 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
8 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
9 Customer in professional services industry, 2022.
10 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
11 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
12 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
13 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.