

# Incydr Professional & Enterprise Agent FAQs

The agent plays a critical role in Incydr's architecture. It detects exposure events and sends file, vector and user information to the cloud. This event information powers Incydr's detection, investigation and response capabilities. We follow security agent best practices to ensure minimal performance impact. Here are some frequently asked questions about the Incydr agent.

## What is the agent size?

- The installers are less than 20MB for each platform.
- In addition to the installed size, the Code42 app also maintains a temporary cache of data, which could be up to a 3GB based on features used and time between internet connection. Typical usage is far below this.

## How much memory and CPU does the agent use?

- Our agent is lightweight and in line with other security agent technologies.
- Although results vary based on the above, we typically see 0-4% CPU and approximately 50MB of memory usage when the agent is in its steady state.

## Is the agent registered as a security extension on Mac?

- Yes, it is.

## Can the agent run in a FIPS certified mode?

- Yes, the agent always runs in FIPS certified mode, provided OS is running in FIPs mode.

## How can I optimize the agent's performance?

- Code42 SE, ProServices, and support teams will work with you to ensure your rollout follows our best practices.

